



# LIABILITY PLUS

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**WRIGHTSURE**  
insurance group

UNDERWRITTEN BY

**Allianz** 

Coach Operators Scheme

 Taxi Operators Scheme

(please indicate which scheme applies)

## Your Details

Full Name

Address

Postcode

## Period of Cover

From  To

## Full Business Activities

Full Description of your Business activities

Insert unique Employers Reference Number for each Company insured here

### How many, and what type of, vehicles do you operate:

Up to 9 seats (including driver)

10 seats and above (including driver)

Owner driver vehicles up to 9 seats (including driver)

Owner driver vehicles 10 seats and above (including driver)

Total number of vehicles operated

How many years has your Company been established?

Limit of Indemnity required

£2m  £5m  Other

Do you require Third Party Vehicle Servicing Indemnity (max £5 million)?

Yes  No

Do you require Tour Operators Liability?

Yes\*  No

### Details of your Business and Management Activities:

a) What percentage of your Turnover involves School contracts?

b) What percentage of your Turnover involves Continental Travel?

c) What percentage of your Turnover involves Fare Stage contracts?

d) Do you use your own Garage facilities for repair & servicing?

e) What percentage of your turnover involves repair & servicing for other Companies/Individuals?

f) Have you an appointed Person responsible for Health & Safety issues?

g) Do you have a written Health & Safety Policy?

h) Are Health & Safety Risk Assessments undertaken and recorded?

i) Are Employees fully trained in the use of equipment and vehicles?

j) Are Employees' Driving Licences inspected annually?

k) Are Employees vetted via the relevant Local Authority and previous Employment References obtained prior to employment?

l) Do you undertake planned vehicle maintenance programmes?

\*If Yes, complete separate Tour Operators Liability questionnaire

## Your Business History

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Full Description of your Business activities

Have you previously been insured in respect of:

i) Employers Liability

YES

NO

ii) Public Liability

YES

NO

Please give details of any loss, claims or incidents which might have resulted in a claim in respect of the risks proposed within the last 5 years:

	Year	Details	Payment/Estimated Cost
Employers Liability			
Public/Products Liability			

## Declaration

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I/We declare that to the best of my/our knowledge

- a) the above statements and particulars, whether written by me/us or by others on my/our behalf, are true and complete
- b) I/We have not withheld any material fact\*
- c) My/our premises and equipment are sound and in good repair.

I/We agree that this proposal and declaration shall be the basis of the contract between Allianz Insurance plc and myself/ourselves, and I/We agree to accept the Company's standard form of policy for this class of insurance.

Signature

Date

Title

### IMPORTANT

#### \*MATERIAL FACT

Material facts are those facts which are likely to influence us in the acceptance or assessment of this proposal and it is essential that you disclose them. If you are in doubt about whether a fact is material, you should disclose it, since failure to do so could invalidate your policy.

#### YOUR RECORDS

You should keep a record (including copies of letters) of all information supplied to Allianz Insurance plc which relates to this proposal. A copy of this proposal will be supplied on a request made within a period of 3 months after its completion.

# Fair Processing Notice – how we use personal information

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## 1. Who we are

When **we** refer to “**we**”, “**us**” and “**our**” in this notice it means Allianz Insurance plc or Allianz Engineering Inspection Services Limited.

When **we** say, “**individuals**” in this notice, **we** mean anyone whose personal information **we** may collect, including:

- anyone seeking an insurance quote from **us** or whose details are provided during the quotation process
- policyholders and anyone named on or covered by the policy
- anyone who may benefit from or be directly involved in the policy or a claim, including claimants and witnesses.

## 2. How we use personal information

**We** use personal information in the following ways:

- to provide quotes, administer policies and policyholder claims to fulfil **our** contract
- to administer third party claims and prevent financial crime to meet **our** legal obligations
- to manage **our** business and conduct market research to meet the legitimate needs of **our** business
- to send marketing information about **our** products and services if **we** have received specific consent.

There is no obligation to provide **us** with personal information, but **we** cannot provide **our** products and services without it.

**Anyone whose personal information we hold has the right to object to us using it.**

**They can do this at any time by telling us and we will consider the request and either stop using their personal information or explain why we are not able to.**

**Further details can be found below.**

## 3. Automated decision making, including profiling

**We** may use automated decision making, including profiling, to assess insurance risks and administer policies. This helps **us** decide whether to offer insurance, determine prices and validate claims.

Anyone subject to an automated decision has the right to object to it. To do so they should contact **us** by emailing **us** at [accsm@allianz.co.uk](mailto:accsm@allianz.co.uk) and **we** will review the decision.

## 4. The personal information we collect

**We** collect the following types of personal information so **we** can complete the activities in section 2, “How **we** use personal information”:

- basic personal details such as name, age, address and gender
- family, lifestyle and social circumstances, such as marital status, dependants and employment type
- financial details such as direct debit or payment card information
- photographs and/or video to help **us** manage policies and assess claims
- tracking and location information if it is relevant to the insurance policy or claim
- identification checks and background insurance risk details including previous claims information
- medical information if it is relevant to the insurance policy or claim
- criminal convictions if it is relevant to the insurance policy or claim
- accessibility details if **we** need to make reasonable adjustments to help
- business activities such as goods and services offered.

## 5. Where we collect personal information

Direct from **individuals**, their representatives or information they have made public, for example, on social media.

From other persons or organisations, for example:

- credit reference and/or fraud prevention agencies
- emergency services, law enforcement agencies, medical and legal practices
- insurance industry registers and databases used to detect and prevent insurance fraud, for example, the Motor Insurance Database (MID), the Motor Insurers Anti-Fraud and Theft Register (MIAFTR) and the Claims and Underwriting Exchange (CUE)
- insurance investigators and claims service providers
- other insurers or service providers who underwrite the insurance or provide the services for **our** products
- other involved parties, for example, claimants or witnesses.

## 6. Sharing personal information

**We** may share personal information with:

- other companies within the global Allianz Group [www.allianz.com](http://www.allianz.com)
- credit reference, fraud prevention and other agencies that carry out certain activities on **our** behalf, for example, the Motor Insurance Database (MID), the Insurance Fraud Bureau (IFB) and marketing agencies if agreed
- **our** approved suppliers to help deal with claims or provide **our** benefit services, for example, vehicle repairers, legal advisors and loss adjusters
- other insurers, third party underwriters, reinsurers, insurance intermediaries, regulators, law enforcement and the Financial Ombudsman Service (FOS); and other companies that provide services to **us** or you, for example, the Employers Liability Tracing Office (ELTO) and the Claims and Underwriting Exchange (CUE)
- prospective buyers in the event that **we** wish to sell all or part of **our** business.

## 7. Transferring personal information outside the UK

**We** use servers located in the European Union (EU) to store personal information where it is protected by laws equivalent to those in the UK. **We** may transfer personal information to other members of the global Allianz Group to manage the insurance policy or claim; this could be inside or outside the EU. **We** have Binding Corporate Rules (BCR's) which are **our** commitment to the same high level of protection for personal information regardless of where it is processed. These rules align with those required by the European Information Protection authorities. For more information about BCR's, contact **our** Data Protection Officer.

Some of **our** suppliers have servers outside the EU. **Our** contracts with these suppliers require them to provide equivalent levels of protection for personal information.

## 8. How long we keep personal information

**We** keep information only for as long as **we** need it to administer the policy, manage **our** business or as required by law or contract.

## 9. Know your rights

Any **individual** whose personal information **we** hold has the right to:

- object to **us** processing it. **We** will either agree to stop processing or explain why **we** are unable to (the right to object)
- ask for a copy of their personal information **we** hold, subject to certain exemptions (a data subject access request)
- ask **us** to update or correct their personal information to ensure its accuracy (the right of rectification)
- ask **us** to delete their personal information from **our** records if it is no longer needed for the original purpose (the right to be forgotten)
- ask **us** to restrict the processing of their personal information in certain circumstances (the right of restriction)
- ask for a copy of their personal information, so it can be used for their own purposes (the right to data portability)
- complain if they feel their personal information has been mishandled. **We** encourage **individuals** to come to **us** in the first instance but they are entitled to complain directly to the Information Commissioner's Office (ICO) [www.ico.org.uk](http://www.ico.org.uk)
- ask **us**, at any time, to stop processing their personal information, if the processing is based only on **individual** consent (the right to withdraw consent).

**If you wish to exercise any of these rights please contact our Customer Satisfaction Manager:**

Address: Customer Satisfaction Manager, Allianz,  
57 Ladymead, Guildford, Surrey, GU1 1DB  
Email: [accsm@allianz.co.uk](mailto:accsm@allianz.co.uk)  
Phone: 01483 552438

## 10. Allianz (UK) Group Data Protection Officer Contact details

Allianz Insurance plc and Allianz Engineering Inspection Services Limited are companies within the Allianz Holdings.

Any queries about how **we** use personal information should be addressed to **our** Data Protection Officer:

Address: Data Protection Officer, Allianz,  
57 Ladymead, Guildford, Surrey GU1 1DB  
Email: [dataprotectionofficer@allianz.co.uk](mailto:dataprotectionofficer@allianz.co.uk)  
Phone: 0330 102 1837

### Changes to our Fair Processing Notice

Occasionally it may be necessary to make changes to this fair processing notice. When that happens **we** will provide an updated version at the earliest opportunity. The most recent version will always be available on **our** website [www.allianz.co.uk](http://www.allianz.co.uk)

### Consent for Special Categories of Personal Data

The global Allianz Group may need to collect and process data relating to **individuals** who may benefit from the policy ("Insured Persons"), which falls within the special categories of personal data under Data Protection Legislation, for example, medical history or convictions of Insured Persons for the purpose of evaluating the risk and/or administering claims which may occur. You must ensure that you have explicit verbal or written consent from the Insured Persons to such information being processed by the global Allianz Group and that this fact is made known to the Insured Persons.

By applying for and/or entering into this insurance policy you will be deemed to specifically consent to the use of the Insured Persons Personal Data in this way and for these purposes and that your directors, officers, partners, and employees have consented to the global Allianz Group using their details in this way.

### Employers Liability Tracing Office

If your policy provides Employers Liability cover information relating to your insurance policy will be provided to the Employers Liability Tracing Office (the "ELTO") and added to an electronic database, (the "Database") in a format set out by the Employer's Liability Insurance: Disclosure by Insurers Instrument 2010.

The Database assists individual consumer claimants who have suffered an employment related injury or disease arising out of their course of employment in the UK whilst working for employers carrying on, or who carried on, business in the UK and as a result are covered by the employers' liability insurance of their employers, (the "Claimants"):

- I. to identify which insurer (or insurers) was (or were) providing employers' liability cover during the relevant periods of employment; and
- II. to identify the relevant employers' liability insurance policies.

The Database and the data stored on it may be accessed and used by the Claimants, their appointed representatives, insurers with potential liability for UK commercial lines employers' liability insurance cover and any other persons or entities permitted by law.

The Database will be managed by the ELTO and further information can be found on the ELTO website [www.elto.org.uk](http://www.elto.org.uk)



# Policy Cover

## Introduction

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Wrightsure Services Hants Ltd and Allianz Insurance plc have devised a simple and effective Liability Insurance cover which offers an essential business safeguard for you.

## Eligibility

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The cover is available for Coach Operators (including Mini-Buses) and Taxi Operators.

## Cover

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**Employers Liability** – Limit of Liability £10 million in respect of compensation claims brought by any employees of the Insured who suffer injury or illness arising out of their employment with the Insured.

**Public Liability** – Limit of Indemnity £2 million in respect of claims brought by members of the public and others who suffer accidental injury or illness or whose material property is accidentally lost or damaged through the Insured's business activities.  
Rates are available for Public Liability of £5 million and £10 million.

**Products Liability** – Limit of Indemnity £2 million in respect of claims arising from the sale of food and drink.

**Passengers Effects** – Cover under the Public Liability section is automatically extended to include legal liability for accidental loss or damage to passengers personal effects whilst in the Insured's custody or control up to a limit of £1,000 per passenger and £50,000 any one vehicle.  
There is an excess of £100.

**Optional Covers** – Third Party Servicing.

– Tour Operators Liability. Restricted cover – please see policy wording for full details

## Note

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An administration fee will apply to all new business and renewals.

This document does not contain the full terms and conditions of the policy, which can be found in the policy document.

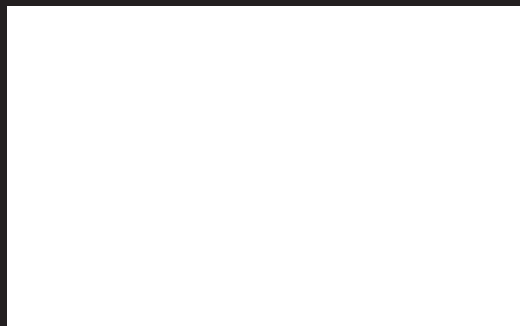
A specimen policy wording is available on request from

Wrightsure Services (Hampshire) Ltd, Unit D2, Fareham Heights, Standard Way, Fareham, Hampshire, PO16 8XT.

Cover may be accepted by fax or email and the original proposal must be received at our office within 21 days of inception.

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Issued by



**WRIGHTSURE**  
insurance group  
[www.wrightsure.com](http://www.wrightsure.com)

Registered Office: Rutland House, 90-92 Baxter Avenue, Southend-on-Sea SS2 6HZ  
Registered Number: 2845229 (Registered in England and Wales). Authorised and regulated by the Financial Conduct Authority

Allianz Insurance plc. Registered in England number 84638. Registered office: 57 Ladymead, Guildford, Surrey, GU1 1DB, United Kingdom.  
Allianz Insurance plc is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and the Prudential Regulation Authority. Financial Services Register number 121849.

[www.allianz.co.uk](http://www.allianz.co.uk)